

Residential Care Managers Questionnaire

Name of Setting:

Address:

Name & contact details:

Date completed:

It would be extremely helpful if you would answer the questions below and return the completed questionnaire to the Healthwatch East Riding office prior to our planned visit. This will assist our volunteers greatly in having an understanding of your setting prior to the visit and save time on the day of the visit, allowing our volunteers more time to engage with service users.

It will also ensure that we hold the most up-to-date and accurate information about your setting - thank you.

Questions for Managers?

- How many residents do you have currently? _____
- How many beds do you have available? _____
- How many rooms have en-suite facilities? _____
- How many additional residents' bathrooms/toilets are there? _____
- How many full-time members of care staff does the home employ? _____
- How many part-time members of care staff does the home employ? _____
- How many care staff are on shift during the day? _____
- How many care staff are on shift over-night? _____
- How many other staff does the home employ? _____
- Does the home provide external trips and visits for residents? _____
- Does the care home have specific visiting times? _____
- Is there an outdoor space for residents to use? _____
- Is residents' food cooked/prepared on the premises? _____
- How do you cater for different diets? _____
- Could you provide us with a copy of the weekly/monthly menu plan? _____



Do you have any issues regarding receiving services from the NHS, e.g. dentistry or NHS provision of incontinence pads or walking aids etc.?

Are there any other issues you would like to make us aware of that affect your service provision?

For more detailed information about the work of Healthwatch, please take a look at our website: www.healthwatcheastridingofyorkshire.co.uk

Alternatively you can contact us by any of the following means:

Telephone: 01482 665 684

Email: enquiries@healthwatcheastridingofyorkshire.co.uk

By Post: Healthwatch East Riding
Freepost RTEX-JUJY-LTUR
Brough Business Centre
Skillings Lane
Brough
HU15 1EN

Healthwatch East Riding of Yorkshire is always keen to engage with and support our local health and social care providers. Are there any areas in which you think that Healthwatch East Riding might be able to help and support your setting further?