

Healthwatch East Riding of Yorkshire Board Meeting
Thursday 17th July 2014
Hessle Town Hall
4pm - 4.30pm

Present

Directors

Alex Richards
Barbara Mendham
Joan Fletcher
Louise Norton
Richard Davies - Chair
Sheila West

Officers

Chris Cherry - HWERY Delivery Manager
Helen Grimwood - HWERY Contracts Manager Meeting New Horizons
Sophie Lamb - HWERY Administrative Assistant

Members of the Public

One member of the public was in attendance

HWERY 2014/59 Item 1: Introductions and Apologies

- i. No apologies

HWERY 2014/60 Item 2: Declaration of Interests

- i. There were no declarations of interest.

HWERY 2014/61 Item 3: Minutes of the Previous Meeting held on Thursday 1st May - to approve as an accurate record.

- i. The minutes were agreed as an accurate record

Action: Alex Eslor to publish on the website

HWERY 2014/62 Item 4: Matters Arising from the Minutes not on the Agenda

- i. Discussion was had around matters arising from Item 7 of the minutes taken on Thursday 6th February, the Terms of Reference for the Volunteers' meeting. It was agreed in the workshop part of the Board Meeting to consider changes suggested by volunteers to the Terms of Reference. After discussion, it was agreed that no changes to the Terms of Reference would be accepted at this time, and that amendments can be considered as part of the normal process of policy review.

- ii. *Thursday 1st May Minutes - Item 5* - The style of clothing for the team has been decided as blue polo shirts and hoodies.

HWERY 2014/63 Item 5: Healthwatch response to CQC report on HEY Hospitals

- i. Richard Davies is meeting quarterly with John Saxby and Ian Philp, along with Ian Blakey, Chair of Healthwatch Hull. Richard is also meeting with monthly with Amanda Pye, Chief Nurse, along with Kath Lavery, Vice-Chair of Healthwatch Hull.
- ii. A follow up event to the Francis 2 report was held on Wednesday 16th July at KC Stadium. This was attended by Richard, along with Jenny Smith on behalf of HWERY and also Jonathan Appleton from Healthwatch Hull. Congratulations were given in the meeting to Jenny and Jonathan for their fielding of questions at the event. There will be a six month follow up event to monitor if anything has changed.

HWERY 2014/64 Item 6: Public Questions to the Board

- i. There were no public questions to the Board.

HWERY 2014/65 Item 7: Meeting Reports from Board and Executive Team

- i. Following a meeting with the Carers' Advisory Group the following issues were raised to HWERY:
 - o A nurse is only available for people with disabilities in A&E 9-5 Monday to Friday
 - o Concerns with medication issues and changes to packaging / brand which are sometimes made as frequently as once a month
- ii. Patient Experience Engagement Group - HWERY raised concerns about proposals to limit interpretation services to patients that are only recently arrived in UK.
- iii. Vale of York CCG Strategic Plan was approved by the Chair
- iv. Reducing Inequality in Health
- v. Regional Event re Care Act - HWERY Newsletter has a link to the national consultation
- vi. HWERY held a meeting for VCOs on Monday 23rd June in Hornsea. Attendees appreciated regular meetings and followed up from the first VCO meeting which was held in January. These will continue to be held regularly in different locations, with the next planned for September in Goole.
- vii. The Chair of the Local NHS Eye Health Network has forwarded the Outpatients Survey to Optometrists with an informed and very supportive email about Healthwatch.

HWERY 2014/66 Item 8: Healthwatch East Riding of Yorkshire Strategy Progress Report

- i. The new proposed report will be ready next week and will be sent out electronically.

HWERY 2014/67 Item 9: Children and Young People's Strategy Progress Report

- i. At the last Health & Wellbeing Board meeting, Councillor Abraham asked about the Children and Young People's Strategy. Feedback from the Health Care & Wellbeing Action Group was that Matthew Fawcett's presentation was excellent. The Board agreed that Matthew has made an excellent achievement in a short space of time.

HWERY 2014/68 Item 10: Financial Report

- i. HWERY have a month by month cash flow deficit but this is due to the funding release model used by ERYC and balances out by the end of the year. HWERY need to be paid quarterly not monthly.

HWERY 2014/69 Item 11: Any Other Business

- i. Drifffield Show. HWERY had a very well received stand and Jenny Gavin-Allen who was present at the meeting thanked HWERY for their contribution which was very well received by representatives from ERYC. It was stated that HWERY are very grateful to the event organiser Ruth Pickering for her advice and help on the day.
- ii. The tablets were very well received at the event and helped to build up a picture of local priorities as well as saving time. HWERY engaged with a minimum of 389 people as per the engagement log kept on the day, but also gave away over 500 pens. Engagement was also made with children through the Operation game. Photo opportunities were created using the speech marks and celebrity masks.
- iii. Chris Cherry attended the Healthwatch Annual Conference.

HWERY 2014/58 Item 11: Date of next meeting

- i. The next Board meeting will be on Thursday 4th September from 11am - 12:30pm in Hornsea.

5:15pm - Close

Approved by the Chair as an accurate record

Signature _____

Date _____