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Premises visited: <b>Holly Lodge</b> <b>8-10 Station Avenue,</b> <b>Bridlington</b> <b>East Yorkshire</b> <b>YO16 4LZ</b>	Date of Visit: 25 <sup>th</sup> February 2015	HW Reference: HWERY 20150225
	Duration of visit: 1 hour	
	HWERY Representatives: Kate Ollett Jackie Brayshaw	Staff met during visit: Simon Sellars

**PURPOSE OF VISIT**

The visit was part of a HWERY programme to review the quality of provision of residential care in East Yorkshire. The visit was pre-arranged.

**INTRODUCTION**

Holly Lodge is a home from home for adults to the age of 65 with mental health problems. All the residents must be ambulatory, upright and responsive.

**POLICIES, PROCEDURES AND CARE PLAN**

Each resident has a mental health care plan which has been drawn up with them.

**ENVIRONMENT**

The home itself is two large adjacent Victorian buildings used as one establishment. Accommodation is on three floors with 11 single rooms and 4 shared rooms. For many of the residents this is their home, they have no other and the facilities are treated as such. This means that some of the public areas are a bit tired, but they are clean and the rooms are decorated regularly. The public rooms were well used and residents were interacting with each other as friends. The kitchen appeared spotless and can be used by residents if they wish. There are bathrooms and toilets on each floor. There is a chair lift and one of the bathrooms enables residents to be assisted when bathing. There is no lifting equipment available.

**PRIVACY, DIGNITY AND RESPECT**

This is as in a private family home, depending on the individual, residents do move freely around the home including their personal rooms. They all have been there for some time, and interact with each other as if they had been brought up together.

**RELATIVES**

None were spoken with however we were advised that the staff will take residents to visit their family, if the family cannot visit the resident.

## STAFF

There are 12 full time staff and no part timers. There is a yearly programme of training for all the care staff, but the gardeners, cooks, cleaners and handymen all take part in the training, so that they can lend a hand when required.

## CONCLUSION

This home caters for the needs of a small group of mentally ill residents perfectly allowing them their individuality with as few constraints as possible. The building itself is old and slightly dated, but every bit of it is used imaginatively and it is kept very clean.

Disclaimer: This report relates only to the service viewed on the date of the visit, and is representative of the views of the service users who contributed to the report on that date.

Signed on behalf of HWERY Board		Date: 1 <sup>st</sup> May 2015
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